

# Corporation of Liquid Coating Professionals

## Code of Ethics & Professional Best Practices

2026 Edition

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### Preamble

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The Corporation of Liquid Coating Professionals (CLCP) is a professional association bringing together contractors specialized in liquid coating installation. Founded on values of excellence, integrity, and professionalism, the Corporation's mission is to promote best practices in the trade and to protect the collective reputation of its members.

This Code of Ethics sets out the commitments that each member agrees to uphold as a condition of membership and continued standing within the Corporation. Failure to comply may result in the suspension or revocation of membership.

## Section 1 — Integrity & Professional Ethics

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### 1.1 Honesty with Clients

- Provide clear, detailed, and honest quotes with no hidden fees or misleading descriptions of work.
- Honour all commitments made to clients regarding timelines and quality of work.
- Inform the client of any significant change affecting cost, materials, or project schedule before proceeding.

### 1.2 Conflicts of Interest

- Disclose any potential conflict of interest before accepting a contract.

### 1.3 Fair Competition

- Refrain from publicly disparaging other Corporation members or industry competitors.
- Commit to not participating in any agreement, coalition, or collusion aimed at fixing or artificially inflating prices to the detriment of clients.

## Section 2 — Quality of Workmanship

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### 2.1 Installation Standards

- Perform all work in accordance with manufacturer specifications and recognized industry standards.
- Use only professional-grade products suited to the intended application and site conditions.
- Respect recommended film thicknesses, cure times, and application conditions.

### 2.2 Surface Preparation

- Carry out adequate surface preparation prior to any coating application, including cleaning, profiling, and moisture vapor treatment as required.
- Document and report any substrate defects to the client before work begins.

### 2.3 Warranties and Follow-Up

- Honour warranties offered within agreed timelines, without unjustified delays or charges not stipulated in the contract.
- Provide professional follow-up in the event of any performance or appearance issue identified after project completion.

## Section 3 — Legal & Regulatory Compliance

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### 3.1 Licences and Certifications

- Maintain a valid RBQ licence or equivalent applicable in the province or territory of operation at all times.
- Notify the Corporation without delay of any change affecting legal or regulatory standing (suspension, revocation, legal proceedings).
- Not perform work requiring accreditations not held.

### 3.2 Health and Safety

- Comply with all applicable occupational health and safety requirements, including the use of appropriate personal protective equipment (PPE).
- Ensure jobsite safety for workers and occupants throughout the duration of any project.

### 3.3 Environmental Responsibility

- Dispose of jobsite waste and chemical products responsibly and in compliance with applicable environmental regulations.
- Minimize the environmental impact of jobsite activities to the greatest extent possible.

## Section 4 — Obligations to the Corporation

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### 4.1 Representation

- Not misrepresent membership status, qualifications, or experience to clients or third parties.
- Use the Corporation's logo and designations only in the manner authorized by current policies.
- Keep contact details and professional information up to date in the Corporation's directory.

### 4.2 Cooperation

- Cooperate in good faith with any investigation or disciplinary proceeding initiated by the Corporation.
- Report to Corporation leadership any known or suspected violation of this Code.
- Participate in Corporation training, events, or initiatives to the extent reasonably practicable.

### 4.3 Maintaining Standards

- Commit to the continuous improvement of skills and knowledge of products and techniques.
- Contribute to the advancement of the profession by sharing best practices within the CLCP community.